



## **DISCRIMINATION IS AGAINST THE LAW!**

Providence Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex; including discrimination based on sexual orientation, gender identity and transgender status.

Providence Health System does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Providence Health System provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Providence Health System provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact the Language Services Coordinator at (202) 854-3675 between 7:00 a.m. and 4:30 p.m., Monday through Friday. Please contact the nursing supervisor at (202) 854-2163 for all other times.

If you believe that Providence Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Quality and Patient Experience Manager  
1150 Varnum Street, Northeast, Washington, DC 20017  
Phone: (202) 854-4025  
Email: [PatientRelations@provhosp.org](mailto:PatientRelations@provhosp.org)

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Quality and Patient Experience Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW

Room 509F, HHH Building  
Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (202) 854-4025

## French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (202) 854-4025

## Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ (202) 854-4025

## Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (202) - 854-4025 。

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (202) 854- 4025

## Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (202) 854-4025

## Cantonese

注意: 如果你说广东话、语言服务、免费的, 可供您使用。 呼叫(202) 854-4025

## Bengali

লক্ষ্য করনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে িন:খরচায় ভাষা সহায়তা পিরেষবা উপলব্ধি আছে। েফান করন (202) 854-4025

## Tigrigna

አትተንትአን: እኛ የኡ ስጵአኸ ትግርኛ፣ ላንጉአገ ሰርቪጭኤ አስሰሰታንጭኤ፣ ፍረአ ኦፍ ቻርገ፣ አረ አሻላብለ ቶ የኡ። ጫልል 202-854-4025.

## Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (202) 854- 4025

## Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(202) 854-4025 まで、お電話にてご連絡ください。

## Burmese

202-854-4025

## Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (202) 854-4025

## Punjabi

ਧਿਆਨ ਿਦਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਿਵੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। (202) 854-4025 ਤੇ ਕਾਲ ਕਰੋ।

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги

перевода. Звоните (202) 854-4025

**German**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (202) 854-4025

**Italian**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (202) 854-4025