

Executive Summary

The 2014-2016 Community Health Improvement Plan

Providence Hospital

Introduction

A Community Health Improvement Plan (CHIP) is a long-term, systematic effort addressing top public health concerns in a community based on results from a community health needs assessment (CHNA). Providence's contribution to the health of the community is spelled out by the plan, which demonstrates to other health personnel as well as governmental agencies, in collaboration with community partners, how we will promote health and well-being.

This executive summary lays out the plan Providence will follow in collaboration with our partners in the DC Healthy Communities Collaborative. The full work of the DCHCC is spelled out in the attached Community Health Improvement Plan

The 2014-2016 Providence Hospital CHIP reflects our commitment to enhance the quality of life for the community of the District of Columbia by improving access to health care, building infrastructure to support community health improvements and improving health outcomes.

In 2012, through the work of the District of Columbia Healthy Communities Collaborative (DCHCC), a comprehensive citywide CHNA was initiated. This CHNA was developed from analyses of health data sources as well as direct input from the community which led to the identification of four health priorities to be addressed by the DCHCC with specific responsibilities in which Providence Hospital will lead, collaborate or support. Member organizations of the DCHCC will play a lead role in different areas, each capitalizing on their internal capabilities. The combined work of the DCHCC member organizations will be a collaborative effort with the goal to create a healthier community. The four health priorities identified by the collaborative are:

- *Sexual health (including maternal health)*
- *Mental health and substance abuse*
- *Obesity/overweight and related conditions*
- *Asthma*

The DCHCC approach to improve community health in the four priority areas is highly consistent. Expanding access to care by embedding specialty care screenings in primary care, advocacy for changes in scope of practice and additional CE/CMEs and advocacy for additional funding are our systematic efforts to change the health of the community. Community benefit is no longer a series of random acts of kindness, but rather a systematic, sustained effort to change health.

Providence Hospital's role in leading or collaborating in each of the four priority health areas is listed below. All other objectives where we will support are included in the attached CHIP. Beyond the work of the DCHCC, Providence is introducing innovative new efforts in several priority areas as well as maintaining our historic commitments to improving community health.

Priority Focus: Sexual Health

- Providence leads - By year end 2016, DCHCC members will adopt insurance billing for HIV testing where appropriate.
- Providence leads - By year end 2016, DCHCC will support implementation of the CMMI (Centers for Medicare and Medicaid Innovation) Strong Start Partnership.
- Providence collaborates - By year end 2015, DCHCC will develop continuing education (CE) for STI conditions.
- Providence collaborates - By year end 2016, DCHCC will develop, distribute, and maintain a community assets map in support of maternal and infant health.
- Providence supports all additional objectives set forth by the Collaborative.

In addition to our efforts with the DCHCC, Providence will continue to honor our historic commitment to those most in need through:

- Expanded inpatient and outpatient HIV testing program as the District's leader for this service
- Improved maternal infant health outcomes through our Center for Life, Centering Pregnancy Programs including additional programs for high risk OB patients with diabetes and The Center for Perinatal Advocacy.
- Best Fed Beginnings and Safe Sleep Initiatives are continued efforts of Providence to improve the start in life for our most vulnerable patients.

Priority Focus: Mental Health and Substance Abuse

- Providence collaborates - By year end 2014, DCHCC will establish public and private partnerships to facilitate the sharing of integration strategies addressing mental health and substance abuse.
- Providence collaborates - By year end 2015, DCHCC and partners will advocate and educate the Council of the District of Columbia for funding sources for mental health and substance abuse screenings.
- Providence collaborates - By year end 2016, DCHCC will advocate for enhanced reimbursement for the diagnosis and treatment of mental health and substance abuse services.

- Providence collaborates - By year end 2016, DCHCC will create a framework for best practices using navigator models for mental health and substance abuse conditions.
- Providence collaborates - By year end 2015, DCHCC will develop, distribute, and maintain a community assets map in support of mental health and substance abuse services.
- Providence supports all additional objectives set forth by the Collaborative.

Providence continues providing meeting space for multiple groups for Alcoholics Anonymous and Narcotics Anonymous.

Priority Focus: Obesity/Overweight and Related Conditions

- Providence leads - By year end 2016, DCHCC will facilitate the sharing of integration strategies addressing the prevention and treatment of obesity and related conditions.
- Providence leads - By year end 2016, DCHCC will identify and disseminate best practices for prevention and treatment of obesity and other related conditions.
- Providence collaborates - By year end 2015, DCHCC will develop, distribute, and maintain a community assets map in support of the prevention and treatment of obesity and related conditions.
- Providence supports all additional objectives set forth by the Collaborative.

In addition to these efforts with the collaborative, Providence will creatively and effectively attack the diabetes epidemic in the District of Columbia. A critically important Providence initiative outside the DCHCC includes diabetes management through our CMS Innovation Grant and Joslin partnership programs. This new community health effort will provide a significantly higher level of care for diabetes patients in the primary care setting. Our CMS Innovation Grant will provide treatment for 6,000 participants, establish ‘train-the-trainer’ programs, an on-line diabetes certification program for community health workers, and collect important outcome data. An affiliate of Joslin, Providence will work together on several areas including in-patient care, out-patient care in a new 4,000 sq ft clinic, Primary Care Physician Certification, and long term care with Carroll Manor

Priority Focus: Asthma

- Providence collaborates - By year end 2016, DCHCC will advocate for additional funding for tobacco cessation programs.
- Providence supports all additional objectives set forth by the Collaborative.

Other Community Health Initiatives by Providence Hospital

Beyond of the work of the DCHCC, Providence will continue its efforts to improve community health in the following areas:

- Cancer outreach and screenings through our Navigator programs;
- Senior care through our community based senior wellness centers;
- Access to care through our robust Family Residency program, Internal Medicine Residency Program and Surgical Residency Programs;
- Workforce development programs in partnership with community collaborators;
- Expanded network of community based primary healthcare clinics and new systems for moving patients into the most appropriate level of care;
- Providence will play a lead role in improving end of life care in the District of Columbia through our Palliative Care Program.

Conclusion

The planning reflects a methodical community-driven process with significant involvement by a plethora of stakeholders and partners including Providence Hospital's leadership and staff. The CHIP sets priorities, guides policy decisions, directs the use of resources, and directs the development of programs throughout Providence and beyond elevating the health and well-being of the community. By working together to address these top health priorities and applying CHIP strategies, innovative collaboration within Providence along with identified external partners will help transform our community into a healthier community.

The Providence Hospital Board of Directors is the governing body for the Community Benefit program and has authority to approve this community health improvement plan. Our Providence Hospital Community Benefit report will provide evidence of our contribution to improving community health by highlighting approaches and outcomes over the plan period.