

## ***Patient-Centered Medical Home Fact Sheet***

### ***What is a Patient-Centered Medical Home?***

- A patient-centered medical home is a care team led by a primary care physician focusing on your health goals and needs, coordinating patient's care across all settings. A Patient-Centered Medical Home is not an actual building, house or hospital, it is a team approach to providing comprehensive high-quality health care.

### ***What can a Patient-Centered Medical Home do for you?***

- Get evidence-based care from your doctor, and a team-based approach to helping you manage your health
- Call us during regular business hours at (301) 699-7700 and get a call back from a nurse or doctor within 2 hours to try to address your needs or get a same-day appointment.
- Call us after regular business hours at (202) 269-7000 if you need to speak to a physician for clinical advice.
- Go to our website at <http://www.provhosp.org/Facilities/FtLincoln.htm> to learn more about our office policies including a video on the Patient-Centered Medical Home
- Sign up for our patient portal to securely access your health records, get refills, referrals or request an appointment online

health portal

### Welcome to Providence Health Services Patient Portal

HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.

Using your secure portal you will be able to:

- Appointments
- Request Refills from your doctor
- View Health Records
- Messages

Full of Features

### ***How can you help your doctor's office serve you as a medical home?***

- We need information on all your medications, visits to specialists, medical history, health status, test results, visits to the emergency room or stays in the hospital.